



WATA Knows... and you can too!

## Quality Assurance Courses

### Internal Quality System Auditor BS EN ISO 9001:2008 – 1 Day

#### The WATA route to success

This one-day course is designed to provide delegates with the knowledge and skills required to carry out effective Quality Management System (QMS) audits.

#### What does the course cover?

- Quality as a business issue.
- An overview of BS EN ISO 9001:2008.
- Overview of BS EN ISO 19011 auditing standard.
- Type and scope of Quality audits
- The Audit Life Cycle
- Documentation and Implementation Audits.
- Audit programmes & conducting audits.
- Audit Report and follow up actions.
- Behavioural Issues.

Delegates are encouraged to bring examples of their existing QMS procedures to the course, which will be used for the preparation of audit check sheets.

#### Who is the course suitable for?

Suitable for delegates with responsibility for performing Quality Management System audits and for those who require and understanding of the audit process.

Course Dates
<b>2011:</b> 19 Oct
<b>2012:</b> 18 Jan; 19 Apr; 17 Jul; 23 Oct
A two day in Company auditor course is also available, which includes a live audit at your workplace.
Your own Company EMS documentation and procedures can be used during this course.

#### Course fee:

**£ 225 + VAT per delegate**

Including course handouts, lunch, and refreshments.

#### Duration:

1 day (9:15 am to 4. 30 pm approximately - please arrive 15 minutes before the course is due to commence)

We provide training in a relaxed atmosphere at our training centre, which is located in Huntingdon, Cambridgeshire.